

ePermitting

Enhancing Customer Service

November 2012

sfwmd.gov/ePermitting



You spoke. We Listened!

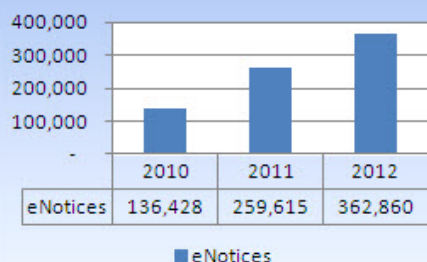
Continuing our commitment to providing excellent customer service through soliciting customer feedback, we are pleased to announce the enhancement of the Consumptive Water Use (WU) eSubmittal process in ePermitting. Some of the new features include a new permit type screen, the ability to navigate through corresponding tabs, a "progress bar" to identify the completeness of the submittal, new dashboards to enter and save data, auto population of the WU renewal/modification information, and fillable online Public Water Supply Table forms. For detailed Consumptive Water Use eSubmittal instructions [click here](#).

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"new features ..."

eNotifications



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Because of your continued support, ePermitting now has more than 11,000 user accounts. To date, approximately 400 individuals subscribe to the systems automatic [e-Notice feature](#) and over 750,000 email notifications have been sent. This allows users to subscribe to receive electronic notifications regarding permit-related information.

ePermitting reduces applicant paperwork, eliminates printing and posting costs, reduces permit processing time and is **environmentally responsible**. To assist customers with the ePermitting system, the SFWMD hosts free workshops focusing on Environmental and Consumptive Use Permits. The following training dates have been scheduled. Pre-registration is required. [Click here](#) for a full list of training sessions throughout the District. Register for a training session at epermits@sfwmd.gov. To learn more about ePermitting [click here](#) or contact Cathy Widness at cwidness@sfwmd.gov or by phone at 561-682-6317.

ePermitting Submittals

